

UNIVERSITY OF HAWAI'I	AMENDMENT OF SOLICITATION	PAGE 1 of 6
1. AMENDMENT NO. 2	3. REQUEST FOR PROPOSALS (RFP) NO. <u>25-2294</u> Dated <u>SEPTEMBER 2024</u> Provide a Digital Badging/Micro-Credential Solution for University of Hawaii System Honolulu, Hawaii	
2. EFFECTIVE DATE October 18, 2024		
4. ISSUED BY Director, Office of Procurement Management 1400 Lower Campus Road, Room 15 Honolulu Hawaii'i 96822 BUYER: <u>S. Shimoda</u>	5. CONTRACTOR (NAME AND ADDRESS) N/A	

6. The RFP referenced above is amended as set forth in block 7. The hour and date for receipt of offers is extended is not extended. This amendment is attached to HlePRO solicitation P25000625 for distribution and acknowledgement purposes.

7. DESCRIPTION OF AMENDMENT

A. The University's response to questions is attached hereto and made a part hereof (6 pages)

EXCEPT AS PROVIDED HEREIN, ALL TERMS AND CONDITIONS OF THE DOCUMENT REFERENCED IN BLOCK 3 UNLESS HERETOFORE AMENDED, REMAIN UNCHANGED.

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Questions for solicitation: P25000625 Provide a Digital Badging/Micro-Credential Solution
10/14/2024

1. Which solution(s) are you aware of that meet yours requirements?

The University of Hawaii (University) is seeking proposals for a single solution that will satisfy the requirements set forth in the University's RFP, to provide a Digital Badging/Micro-Credential solution for the University.

2. can you confirm that Accredible needs to be HCE complaint in order to be awarded the contract?

Any selected vendor needs to be HCE compliant upon award.

3. Regarding SIS integrations, what are the goals of the integration? What data are you looking to exchange between systems?

The SIS integrations aim to communicate student data regarding earned micro-credentials between the SIS to the Solution. Examples of data exchanged between the SIS and the Solution include the student name, student ID number, and course information (section number, course alpha, and number) associated with earned micro-credentials.

4. What is the best way and who do we contact to request an NDA to provide our Soc 2?

If an Offeror requires a signed Non-Disclosure Agreement, Offeror shall email the Non-Disclosure Agreement to the University Chief Information Security Officer, Jodi Ito, at jodi@hawaii.edu, no later than 4:00 p.m., Hawai'i Standard Time, on October 25, 2024, and the University shall return the signed Non-Disclosure Agreement to the Offeror no later than 4:00 p.m., Hawai'i Standard Time on October 29, 2024.

5. Who is the SSO provider and protocol applied?

The University is the SSO provider using Shibboleth and the SAML protocol.

6. Is OB 3.0 certification sufficient for display | host | API, or, is backwards compatibility to OB 2.0 required?

The University requires the contractor to be Open Badges v2.0 issuer, displayer, and host and be able to certify in Open Badges 3.0 within six (6) months of the contract date, or 1EdTech-certified as an Open Badges 3.0 issuer, displayer, and host. If the contractor is certified in Open Badges 3.0, the university prefers that the solution has backward compatibility to display and host Open Badges v2.0 badges.

7. RE: AVAILABILITY OF FUNDS "Offerors are advised that the award of this contract is contingent upon availability of funds. If funds are not available, the University reserves the right not to make award of this contract." Q: What is the budget?

The University declines to provide a budget for this project and encouraged offerors to use pricing solutions aggressively.

8. Q: Is insurance to be submitted with proposal or upon award?

Proof of insurance is to be submitted upon award.

9. Re: Appendix I: Pages 31 and 61 list 2.6/Appendix I as A-F, but the list on pages 16-18 is A-G: A-Badge Issuing, Display, and Housing; B-Open Badges Standards; C-Digital Badge Issuer User Interface; D-Digital Badge Branding; E-Metadata; F-Digital Badge EARNER Capabilities; G-FERPA Compliance. Q: Is the A-F list correct A-F or the A-G list, including Digital Badge Branding?

Digital Badge Branding 2.6(D) is missing from section 3.10 and Appendix I

3.10 Amend to add Digital Badging as item 3.10 (D). Shift the following

Metadata 3.10 D to 3.10 E

Digital Badge Earner Capabilities 3.10 E to 3.10 F

FERPA Compliance 3.10 F to 3.10 G

Appendix I

Add Digital Badge Branding as Item 4.

Shift

Metadata from Item 4 to Item 5

Digital Badge Earner Capabilities from Item 5 to Item 6

FERPA Compliance from Item 6 to Item 7

10. Is this solicitation open to alternate proposals?

The University of Hawaii (University) is seeking proposals for a single solution that will satisfy the requirements set forth in the University's RFP, to provide a Digital Badging/Micro-Credential solution for the University.

11. Per Section 2.5, Line A.5.a - Is SSO required for student/earners to access their credentials, or for administrators to access the badging platform, or both?

SSO is required for administrators as issuers of digital badges. SSO is not required for earners to access their badges displayed and hosted through the vendor's platform.

12. Per Section 2.5, Line A.6.a - Is MFA required for students/earners to access their credentials, or for administrators to access the badging platform, or both?

MFA is required for administrators as issuers of digital badges. MFA is not required for earners to access their badges displayed and hosted through the vendor's platform.

13. Per Section 2.5, Line C.1 -- Can you please provide a definition and examples of a "Department" and please share an example of the most complex hierarchy depth requested?

For the context of this RFP, departments are defined as identified offices under the University of Hawai'i System or identified units affiliated with one of the ten campuses of the University of Hawai'i. Departments also refer to instructional units with a campus, also referred to as colleges, schools, or divisions, that house specified academic programs.

An example of a complex hierarchy:

1. The University of Hawai'i single instance of the solution
 - 1.1. University of Hawai'i at Mānoa campus
 - 1.1.1. College of Education
 - 1.1.1.1. Academic Departments
 - Curriculum Studies
 - Educational Administration
 - Educational Foundations
 - Educational Psychology

School of Teacher Education – Elementary
School of Teacher Education – Secondary
kinesiology and Rehabilitation Science
Learning Design and Technology
Master of Education in Teaching
Special Education

1.1.1.2. Research Units

Curriculum Research & Development Group
Center for Disability Studies

1.1.1.3. Support Units

Office of Student Academic Services
Technology & Distance Programs
Office of College Development & Alumni Relations
International and Special Programs

14. Can you explain the nature of the integrations that you are looking for between your SIS and LMS? What specific data are you expecting to pass between the systems and can you specify which API endpoint from your existing systems or what methods of integration you are expecting us to use?

The SIS integrations aim to communicate student data regarding earned micro-credentials between the SIS to the Solution. Examples of data exchanged between the SIS and the Solution include the student name, student ID number, and course information (section number, course alpha, and number) associated with earned micro-credentials.

The LMS integration aims to communicate student data regarding earned micro-credentials between the LMS to the Solution via an API integration. The solution shall adapt to D2L Brightspace standard API integrations.

15. Is it acceptable if we are currently in the certification process with 1 ed tech, but have not have been issued final certification at the time of submission will but will at the start of the contract? Will our application still be read and scored?

Proposals will be evaluated based on the criteria in Sections 2.6 (B) Key Features, Open Badges Standards and 2.10 (B) Minimum Qualifications of Offeror Verifiable through 1EdTech (available at 1edtech.org) or submit an alternative certification with a detailed explanation of how the alternative certification is comparable to the certification through 1EdTech.

a. Open Badges v.2.0 or v.3.0 Type: issuer, Displayer, Host

b. Open Badges v.2.1 or v.3.0 API Support Service Provider

Appendix G, Item 2, and Appendix I, Item 2 will be scored accordingly based on the evaluators' ability to verify Open Badges certification through 1EdTech at the time of proposal evaluation.

16. Is providing mobile functionality through a fully mobile responsive browser web application acceptable or do you specifically require native iOS and android apps in the App Store?

Your attention is directed to Section 2.5, Item 2, Mobile Application.

Mobile Application

- a. A mobile application must support the SOLUTION.
- b. The mobile application must be available for iOS and Android.
- c. The mobile application must be free of charge for users to access.